

**CODE OF CONDUCT  
FOR BACKPACKER OPERATORS  
SYDNEY COACH TERMINAL, SYDNEY AIRPORT & JOLIMONT TRANSIT CENTRE**

Sydney Coach Terminal & Sydney Airport

Hostel operators agree to be bound by the following terms and conditions:

The hostel operator agrees to no touting within McCafferty's/Greyhound Terminal, within Travellers Information Sydney Coach (TISC) Terminal precinct, and the full length of Eddy Avenue, Rawson Place and Pitt, Elizabeth and George Streets in the Central Station Precinct, Sydney.

The hostel operator agrees that if in the opinion of any individual Manager of McCafferty's/Greyhound or TISC Terminal, that his/her agent or staff have been touting as stipulated in the first clause, then he/she will receive a warning and if this rule is breached again then his/her display space on the Airport Media board will be cancelled for one full year and no monies refunded and banned from using the pick-up-point. Once implemented the operator will face on the spot fines.

Touting is an activity incompatible with membership of BOA NSW Inc. The original incident to be reported to the next meeting of the Committee of BOA NSW Inc. and if there is a reoccurrence and the rule is breached again then the Committee shall having established there are no mitigating circumstances move to expel hostel from the Association.

Greyhound/McCafferty's and TISC Terminal agree to instruct their staff not to recommend any hostel and to direct the backpacker to the booking board.

Greyhound/McCafferty's and TISC Terminal agree that the hostel drivers may park for the time it takes to walk into the terminal and pick up their booking and may pick them up within the terminal at a place designated, (Bay 14). Greyhound and TISC Terminal also agree that hostel staff may enter the terminal to check the phone board and restock the brochures at times agreed on.

The operator must satisfy (and continue to satisfy) the following conditions to receive and retain their advertising on the Backpacker Board.

- (a) The operator must be licensed by its Local Council to operate a hostel.
- (b) The operator must hold a current fire rating certificate
- (c) The operator must have public liability insurance of at least 5 million
- (d) The operator must install and maintain a free call number at his/her hostel
- (e) The operator must agree to no touting.

On request the operator must give evidence of (a) to (e) above.

The operator must ensure that its conduct and the material displayed on the booking boards are not defamatory, slanderous, misleading or deceptive, and does not infringe any copyright or any laws or regulations enforced in Australia.

These terms and conditions constitute the entire arrangement between the promoters and the operator.

## Jolimont Transit Centre

Hostel operators agree to be bound by the following terms and conditions:

The hostel operator agrees to no touting within Jolimont Terminal precinct, including but not exclusive to areas around the accommodation boards, the coach parking bays and Northbourne Avenue.

The hostel operator agrees that if in the opinion of any individual Manager of McCafferty's/Greyhound or Murrays Terminals, the other concessions holders at the Jolimont Centre or the centre management, that his/her drivers or staff have been touting as stipulated in clause 1, then he/she will receive a warning and if this edict is breached again then his/her display space on the board will be cancelled for one full year and no monies refunded and banned from using the pick-up-point. Once implemented the operator will face on the spot fines.

Greyhound/McCafferty's and Murrays Terminals agree to instruct their staff not to recommend any specific hostels and to direct backpackers to the accommodation board.

Greyhound/McCafferty's and Murrays Terminals, and the centre management agree that the hostel drivers may park for the time it takes to walk into the terminal and pick up their booking and may pick them up within the terminal at a place designated, (Bay 1). It is agreed that hostel drivers may enter the terminals to check the phone board and restock the brochures at times agreed on or to make use of other concessions.

The operator must satisfy (and continue to satisfy) the following conditions to receive and retain their advertising.

- (a) The operator must be licensed by the ACT Government to operate a hostel.
- (b) The operator must hold a current fire rating certificate
- (c) The operator must have public liability insurance of at least 5 million
- (d) The operator must install and maintain a free call number at his/her hostel
- (e) The operator must agree to no touting.

On request the operator must give evidence of (a) to (e) above.

The operator must ensure that its conduct and the material displayed on the booking boards are not defamatory, slanderous, misleading or deceptive, and does not infringe any copyright or any laws or regulations enforced in Australia.

These terms and conditions constitute the entire arrangement between the promoters and the operator.